“Rejoice in hope, endure in affliction, persevere in prayer.”

Romans 12:12

Agency Council and Staff

John C. Etling, Agency Director
jetling@catholiccharitiesterrehaute.org

Mission Statement

Catholic Charities Terre Haute exists to serve the poor, the hungry, the homeless, the elderly, the neglected children and the needy. Our goal is to relieve suffering and hardship for people in the community regardless of nationality, race, creed, or religion.
Dear Friends,

Terre Haute Catholic Charities Foodbank has been the cornerstone of Catholic Charities Terre Haute for more than 30 years. Its reach and capacity has been well documented, most recently in Hunger in America 2010: A Report on Emergency Food Distribution in the United States.

In an effort to increase the amount of food reaching those most in need, a few of the strategic missions that we’ve been able to implement this past year are: a delivery service, Deli Days, and a food purchase program.

For many of our pantry partners, the ability to access more food from our facility is restricted by the size of their vehicle. The food pantries we partner with need more food in order to serve a growing population. By providing a delivery service, the pantries have more resources to do what they do best.

Deli Days was conceived by the staff at our Bethany House Homeless Shelter. This direct service program helps us move highly perishable food quickly to those who can use it while the product is still at a high quality level. In its first six months, we distributed more than 40,000 pounds of food to more than 8,000 individuals. Additionally, the foodbank has been purchasing food items through our national partners in order to have more, higher nutritional content food items available on a more consistent basis. For 2011, we are expecting to exceed 2.5 million pounds of food distributed.

In these tough economic times, it is understandable that many of our neighbors are having a difficult time meeting their basic needs. We exist to help our neighbors, our community and those who are struggling with the basics: food, clothing and shelter.

I would ask you to help us with getting the message out. Our agency is titled Catholic Charities Terre Haute, which might be misleading to some. We neither serve only Catholics, nor serve only those in Terre Haute. We serve everyone who is in need, regardless of religious affiliation, and reach more than 32,000 individuals across the Wabash Valley. The reality is that we don’t ask about a client’s faith, nor do we require them to attend worship services or perform any type of religious activity. We certainly don’t discourage it, but our hope is that individuals come to Jesus in the most meaningful way possible and without any conditions. So if you happen to talk to someone who inquires, “Don’t you have to be Catholic to get help from Catholic Charities?”; please let them know that the only requirement is that you are in need of help.

With gratitude,

John C. Etling
Agency Director
Bethany House
Revenue for the program: $211,327
Expenses: $239,456

In order to help some of the poorest and most vulnerable in the Wabash Valley, our Bethany House services have several components: shelter for families, soup kitchen for anyone who is hungry, and a free clothes closet.

To help provide food to families for immediate use, Bethany House collaborated with the Foodbank to begin Deli Days. Open two afternoons each week, Deli Days provides highly perishable food to individuals and families. In the first 6 months of this ministry an average of 420 individual shoppers received food for 1180 household members per month. This is proving to be a great success.

In addition, shoppers are asked whether they are receiving food stamps and if not, if they have an interest or need help with applying. Those who are interested are assisted in applying.

Shelter provided to 3,428 adults and 2,280 children • 11,416 Resident Meals

Our staff works closely with each family to help them develop better life skills so they can meet the challenges of daily living and maintain stable housing. The program is based on a 90 day rotation. However, length of stay is determined by the family’s needs and extensions are granted on a case by case basis. Residents perform chores to help in the operation of Bethany House. This also helps the staff gauge each resident’s ability and willingness to work toward the goal of finding employment and more permanent housing.

Fishes and Loaves Daily Soup Kitchen
47,332 Meals • 228 Food Baskets Prepared

For the past 29 years, the soup kitchen has provided a meal everyday of the year to anyone who asks. Bethany House serves as a backup for the pantry network and creates food baskets, providing three days of food for a family of four, when other pantries are not open.

Clothes Closet
26,549 Individuals were assisted with clothing items distributed

Volunteers work five days a week to provide clothing at no cost to anyone who needs it, including the shelter residents and many residents in the Ryves neighborhood.

Christmas House and Household Exchange
Revenue for the program: $28,423
Expenses: $48,713

Christmas assistance provided to 3,302 individuals in 862 families
• Adults: 1,609
• Teenagers (13-17): 531
• Children (1-12): 1,129
• Infants (0-12 mos.): 33

Through a network of 32 churches, schools, and community agencies, low-income clients are referred to the Christmas House to receive clothing and presents for themselves and their families. More than 1,000 volunteers work throughout the year to solicit, collect and sort thousands of pieces of donations and work as elves to help each client shop for their family's gifts. In 2009 the Christmas Store served clients from Nov. 16 – 20 and Nov. 30 – Dec. 4 at its location at 829 N. 14th Street.

240 families served by Household Exchange Program • 125 Donor Households

Household items such as furniture and kitchen items are distributed to families transitioning from a shelter to a home or apartment, low-income families, single mothers with low or no income, and victims of fires or home invasions. This program also benefits the environment by keeping useful items out of landfills.

Terre Haute Catholic Charities
Food Bank
Revenue for the program: $343,150
Expenses: $334,116
• 78 Foodbank Member agencies
• 2,333,501 Pounds of Food Distributed
• 2,316,702 Pounds of Food Collected from Donors

A certified affiliate of Feeding America, the national food bank network, the Foodbank serves seven counties in the Wabash Valley by distributing much needed food – from a few cans at a time to semi-trucks full of food. The Foodbank manages a complex inventory requiring cataloging, refrigeration, and an efficient distribution method. It is also the designated distributor of USDA Commodities for seven west-central Indiana counties.

In late 2009, the Foodbank began a Mobile Pantry program to provide an additional opportunity for clients to access food in areas not currently served by a traditional food pantry. To make this program possible, the Foodbank collaborates with local churches and community organizations to obtain a distribution site. For each Mobile Pantry, the Foodbank delivers a truckload of food to the distribution site and, with local volunteers, distributes an average of 5,000 pounds of food to local individuals and families in need. There is a Mobile Pantry program in operation in all seven counties across the service area.

This past year we were assisted by several community partners. Wal-Mart and Kroger initiated perishable food donation programs, both of which helped provide fresher and more nutritious products into the distribution chain. Terre Haute First Financial Bank launched an on-going food drive that has engaged more people to learn about hunger issues here in the Wabash Valley. We are thankful to all of our donors for their efforts to help reduce hunger throughout the Wabash Valley.

To assist food pantries in obtaining more food, the Foodbank now offers a Delivery Service to all member agencies. The service is currently utilized by agencies in Knox, Clay, and Vermillion counties. After receiving an order from the agency, the Foodbank will load the product, deliver it to the pantry door, and assist in unloading the product at the pantry.

All of our agency’s services are offered free of charge, except member food pantries to the Foodbank pay a nominal $0.19 per pound of food (excluding USDA Commodities and perishable food items) for shared costs for warehousing, transportation, insurance and safe storage.
Ryves Youth Center at Etling Hall
Revenue for the program: $270,077
Expenses: $407,906
1,542 Youth Served at Ryves

Children participating in each activity

Sports and physical activity . . . . . . . . 10,006
Scouting ........................................ 1,175
Preschool ....................................... 3,373
Computer Lab/Amateur Radio ............. 4,986
Culture: Movies, Music, Art, Dance......... 8,525
Caring Kids .................................... 859
Kids Cafe® (meals served) .................... 36,840
Tutoring ........................................ 3,473

The Youth Center provides for the children's emotional, physical, and basic needs through a variety of programs developed for children ages 5-17. The facility, which operates Monday through Friday afternoons, provides supervised recreation, tutoring, mentoring, counseling, and evening meals for every child in attendance.

Ryves Youth Center’s Kids Cafe, a program of Feeding America, received a much-needed kitchen renovation this year through a Community Development Block Grant managed by the City of Terre Haute. The CDBG allowed for a complete renovation and expansion of the kitchen to provide additional preparation, cooking, serving, and clean-up areas. This included all new appliances and a blast freezer which quickly brings hot foods to chilled temperature. The blast freezer has been a blessing to the Youth Center which receives food from the local college and university food service programs. Now this food can be safely chilled and saved for future use instead of needing to be held hot until served during that evening’s meal.

Through the Backpack Program, children are provided a bag of child-friendly food every Friday afternoon that they can take home and eat without adult assistance throughout the weekend. More than 55 Backpacks are given out each week. In addition to children-friendly food, the Backpacks also contain health and nutrition information for both the children and their caregivers.

We thank these key volunteers for their numerous hours of service to Catholic Charities last year:

Kenney Kisner • Liz Miller
Shannon Gillie • Diana Edwards
Steve Gretencord • Nicole Mauntel
Steven Senior Jr. • Robbin Holmes
Eric Burns • Gary Rhuebottom
Cindy Burns • Jack Dispenett
Gina Dickens • Thomas Bruce
Scott VanArsdale • Jennifer Pena
Katie Rademacher Smith • Larry McNabb
Mary English • Kathy Garrett
Polly Quesenberry • John Wollman
James Porter • Gary Smith
Don Mullen • James Haldt
Mary Chloupek • Bob Chloupek

Creating Hope.

It’s difficult to imagine that it’s been 27 months since the flood of 2008. Through the energy and determination of a long-term disaster recovery coalition, more than 404 families have been assisted. With much of this work still being performed, more than $5 million dollars has been committed through a grant from the Lilly Endowment. Because of the efforts of the coalition, which includes Catholic Charities Terre Haute, the United Way of the Wabash Valley, and the Community Foundations of the Wabash Valley and Parke County, the Wabash Valley has a brighter future; not just for these families but as a community.

Providing Help, Creating Hope: how inspiring it is to see words put into action. To all the many people and agencies that helped make this response happen, we are forever grateful.

Children enjoy story time with Preschool Director, Pam Otte
Youth of all ages receive a well-balanced meal at the Kids Cafe Kitchen
Our Mobile Pantry reaches out to residents in seven different counties
Operating Funds During Fiscal Year 2010

<table>
<thead>
<tr>
<th>Revenues</th>
<th>$170,510</th>
<th>18.31%</th>
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<tbody>
<tr>
<td>United Way</td>
<td>$5,072</td>
<td>0.54%</td>
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<tr>
<td>Investment Income</td>
<td>$200,867</td>
<td>23.72%</td>
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<tr>
<td>Government Grants</td>
<td>$9,098</td>
<td>0.98%</td>
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<tr>
<td>Foundations</td>
<td>$341,521</td>
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<tr>
<td>Contributions</td>
<td>$50,832</td>
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<tr>
<td>Archdiocese</td>
<td>$99,074</td>
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<tr>
<td>Fees</td>
<td>$34,073</td>
<td>3.66%</td>
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</table>

**Total Revenue** $931,047 100.00%

<table>
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<tr>
<th>Expenses</th>
<th>$513,828</th>
<th>45.95%</th>
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<tbody>
<tr>
<td>Salaries</td>
<td>$46,491</td>
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<tr>
<td>Professional fees</td>
<td>$145,308</td>
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<tr>
<td>Taxes &amp; Benefits</td>
<td>$52,322</td>
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<tr>
<td>Other</td>
<td>$26,437</td>
<td>2.36%</td>
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<tr>
<td>Specific Assistance</td>
<td>$144,824</td>
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<tr>
<td>Occupancy</td>
<td>$52,595</td>
<td>4.70%</td>
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<tr>
<td>Supplies</td>
<td>$34,429</td>
<td>3.08%</td>
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<tr>
<td>Bldg &amp; Maintenance</td>
<td>$102,069</td>
<td>9.13%</td>
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**Total Expense** $1,118,303

**Net Profit** -$187,256

Special Events and Recognition of Volunteers

In all areas of service that we provide it is essential that we treat everyone with respect and dignity. With this in mind, we are not here to judge our neighbors, instead we try to assess their situations through an application process and help them find solutions. In any business, this would be considered customer service; for us it is a vital component of our agency.

This past year, we celebrated our 35th year of existence here in the Wabash Valley with our annual dinner on September 16, 2009. The event was held at Idle Creek Banquet Center. The event raised more than $27,000 and recognized three individuals who have made significant contributions to the success of our agency programs. These individuals listed below are important to the success of our agency and we are grateful for their efforts.

Reverend Joseph Kern
Judy & Bill Brett

Catholic Charities serves any person in need of our services, regardless of their religious, social or economic backgrounds.

A copy of the 2010 Audited Financial Statement for the Chancery and Certain Entities for the Archdiocese of Indianapolis is available at www.archindy.org/finance/archdiocese.html.
On Sept. 25, 1910, at the request of the bishops of the United States, hundreds of people from various Catholic ministries dedicated to serving the least among us gathered at the Catholic University of America in Washington, D.C. This historic event marked the formation of the National Conference of Catholic Charities, which would later change its name to Catholic Charities USA.

Fast forward 100 years to Sept. 25, 2010, and you will find Catholic Charities as one of our nation’s largest associations of social service providers.

In fact, in 2009, 1,700 Catholic Charities agencies, organizations and institutions provided help and created hope for more than 9 million people—regardless of their religious, social, ethnic, or economic background. The only requirement to be served by Catholic Charities is to be in need.

Many people mistakenly think that we only serve Catholics, which is completely inaccurate. As John Etling, our agency director at Catholic Charities in Terre Haute likes to say, “We serve everyone—even Catholics.”

If you are Catholic or in any way a contributor to the Church, you are part of this vast network of individuals committed to carry out the work of Jesus Christ in serving those in need—since all of the work carried out by Catholic Charities is done so in the name of the Church.

The Archdiocese of Indianapolis has had a presence from nearly the beginning of Catholic Charities’ formal history. St. Elizabeth/Coleman Pregnancy and Adoption Services, originally called St. Elizabeth’s Home, was founded locally in 1917—thanks to the Daughters of Isabella—and is now one of the nearly 35 programs that we operate in central and southern Indiana.

The Secretariat for Catholic Charities encompasses five agencies:

- Catholic Charities Indianapolis
- Catholic Charities Bloomington
- Catholic Charities Terre Haute
- Catholic Charities Tell City
- St. Elizabeth – Catholic Charities

At the same time, we stand firmly in the present and recognize that this anniversary affords us the opportunity to recommit ourselves to the holy work of sheltering the homeless, clothing the naked, visiting the prisoner, caring for the orphan and the widow, and welcoming the stranger.

Catholic Charities USA, our national organization, has taken this opportunity to look back in order to learn from the past, and to chart a path for the future that will mean fewer people living in poverty.

Our present social service “system” in the United States is in desperate need of an overhaul. Catholic Charities has much to teach our nation’s leaders about giving people a “hand up” while providing a “hand out” when necessary.

Catholic Charities USA has presented a framework for new national legislation that is designed to revamp the systems that were originally designed to pull people out of poverty but have, in practice, worked in reverse.

I invite you to join us in celebrating 100 years of service. I also ask for your prayers for a revised national agenda to reduce poverty and for our local work, which is carried out each day to shine Christ’s light on some of the darkest places.


Secretariat for Catholic Charities Staff

David Siler, Executive Director for the Secretariat for Catholic Charities and Family Ministries

David J. Bethuram, Associate Executive Director

Stefanie Anderson, Communications and Marketing Coordinator

William Spangler, President of the Secretariat Advisory Council

Providing Help. Creating Hope.
“Justice can reduce differences, eliminate discrimination and ensure the conditions necessary for respect for the dignity of the person. Justice, however, needs a soul. And the soul of justice is charity, a charity which places itself at the service of every person.”

- Pope John Paul II