

CATHOLIC CHARITIES

TERRE HAUTE



PROVIDING HELP. CREATING HOPE.

ANNUAL REPORT, FISCAL YEAR 2009: JULY 1, 2008 - JUNE 30, 2009

“Rejoice in hope, endure in affliction, persevere in prayer.”

Romans 12:12

AGENCY COUNCIL AND STAFF

John C. Etling, *Agency Director*

Agency Advisory Council in Fiscal Year 2009

Sally Stewart, *President*
David Grimes, *Vice President*
Mary Chloupek, *Secretary*
Mary Lou Albert, *Treasurer*

Members

William Haley • John Heck
Louis Lenne, Jr. • Mary Caye Pfister
Jennifer Peters • Robert Prox, III
Henry T. Smith • Robert Waelbroeck

Ex-officio

Rev. Joseph Kern, *Chairman*
David Siler, *Executive Director,*
Secretariat for Catholic Charities
and Family Ministries

Staff

Administrative Support

Pat Armstrong • Patti Beddow

Ryves Youth Center at Etling Hall

James Edwards, *Program Director,*
jedwards@catholiccharitiesterrehaute.org
Dan Snider, *Assistant Program Director*
Allan Campbell • Pam Otte
Jim Pinkstaff • Beth Sabelhaus

Bethany House Services

Dotty Crippen, *Program Director,*
dcrippen@catholiccharitiesterrehaute.org
Angela Cobb • Eugene King
Charlene Loudermilk • Charles Poore

Food Bank

Patricia J. Etling, *Program Director,*
petling@catholiccharitiesterrehaute.org
Rhonda Fulford • William Haley
Lori McKinley • Esteban Rosales
Cecelia Stiles

Christmas Store

Georgia Nardini, *Program Director,*
gnardini@catholiccharitiesterrehaute.org

2931 Ohio Blvd.

Terre Haute, IN 47803

812-232-1447

CatholicCharitiesTerreHaute.org

MISSION STATEMENT

Catholic Charities Terre Haute exists to serve the poor, the hungry, the homeless, the elderly, the neglected children and the needy. Our goal is to relieve suffering and hardship for people in the community regardless of nationality, race, creed, or religion.



FROM THE AGENCY DIRECTOR

Dear Friends,

I want to thank you for taking the time to review our annual report for Fiscal Year 2009. We've tried to put together a document that provides you accountability and stewardship for your investment in this agency. As we conclude our 36th year of providing basic needs, we recognize that the survival of our clients rests in our ability to perform at the highest level.

It is my privilege to work with an outstanding advisory council and archdiocesan Board of Directors and of course a highly motivated and dedicated staff. This year, for the first time in our history, we participated in the *Feeding America National Hunger Study*. This is a comprehensive report that details the work of the largest domestic nonprofit food bank network in our country. The numbers are sobering; every day we hear stories that affirm the fact that we are making a difference in our clients' lives. It is such a gift to receive that continuous validation.

However, it takes all of us: donors, volunteers, staff, member agencies and service groups that help us serve 32,200 unduplicated people every year. These are folks not so different than you and me who are experiencing hard times. Each day we see the faces of our own children in the more than 1,500 children who have a safe place to go for tutoring, mentoring, recreation and meals at Ryves Youth Center. Our hearts go out to the more than 800 families who receive Christmas gifts each year. We see our family members in the more than 185 families that received shelter and a second chance at the Bethany House. And because of what we do 45,000 meals were served in our soup kitchen. Perhaps just as important, it is because of who we all are that we provide these services to our clients with the dignity that we would want if it were Jesus.

Respectfully,

John C. Etling

Catholic Charities Terre Haute Agency Director



PROVIDING HELP.

Bethany House

Revenue: \$233,895 • Expenses: \$252,634

In order to help some of the poorest and most vulnerable in the Wabash Valley, our Bethany House services have several components. All services are designed to help all individuals and families when they are in need, regardless of why they need our help.

Emergency Shelter: Served 3,869 adults and 1,343 children • 10,424 resident meals

Our staff works closely with each family to help them develop better lifeskills to meet the challenges of daily living and maintaining stable housing. Length of stay is determined by the family's needs. The program is based on a 90-day rotation and extensions are on a case-by-case basis. Residents are assigned chores to help in the operation of Bethany House. The staff gauges each resident's commitment to these chores by his/her ability and willingness to work toward the goal of finding employment and more permanent housing.

Fishes and Loaves Daily Soup Kitchen: 45,056 meals • 82 food baskets prepared

Provides a meal everyday, 365 days a year, to anyone who asks. Bethany House serves as a backup for the pantry network and creates food baskets, three days of food for a family of four, when other pantries are not open.

Clothes Closet: 15,965 individuals received clothing

Clothing is distributed to anyone who needs it, including the shelter residents and many residents in the Ryves neighborhood. Volunteers work five days a week to make this program possible.

Christmas House and Household Exchange

Revenue: \$36,279 • Expenses: \$41,398

Christmas assistance

- Adults: 1,583
- Children (1-17): 1,521
- Infants (0-12 mos.): 58

Served 3,162 individuals in 808 families

Provides clothing and Christmas presents for families who otherwise could not afford them. A network of 35 churches, schools and community agencies refer clients to this program. More than 300 volunteers work year-round to solicit, collect and sort thousands of pieces of donations. In 2008 the Christmas Store served clients from Dec. 1 to Dec. 12 at its location at 829 N. 14th St.

Household Exchange Program: 224 families served by 142 donor households

Distributes the necessary items needed for a home, ranging from couches and beds to alarm clocks and televisions. Families that need this help often include those transitioning from a shelter to a home, low-income families, single mothers with low or no income, and victims of fires or home invasions. This program also benefits the environment by keeping useful items out of landfills.

Terre Haute Catholic Charities Food Bank

Revenue: \$279,018 • Expenses: \$273,316

- 97 food bank member agencies
- 2,022,808 lbs. of food distributed
- 1,839,150 lbs. of food collected from donors

On a daily basis, the food bank serves seven counties in the Wabash Valley by distributing much needed food – from a few cans at a time to semi-trucks full of food. The food bank must manage a complex inventory requiring cataloging, refrigeration and an efficient distribution method.

Our program is a certified affiliate of Feeding America, the national food bank network, which solicits and distributes donated food and grocery products through 207 affiliate food banks nationwide. Our food bank is also the designated distributor of USDA Commodities for seven west-central Indiana counties.

We thank these key volunteers for their numerous hours of service to Catholic Charities last year:

Mary Lou Albert • Debbie Athey
Camilla Carbon • Marian Carney
Mary and Bob Chloupek
Gina Dickens • Cookie Dooley
Beverly Evans • David Gagnon
Pam Grimes • Betty Gunn
Kathy Headley • Kenny Kessner
Janet King • Jack Ross • Willie Scully
Catherine Steppe • Sally Stewart
Mary Ann Tackett • Margaret Ann Weust

All of our agency's services are offered free of charge, except member food pantries to the food bank pay a nominal \$0.18 per pound of food (excluding USDA Commodities and perishable food items) for shared costs for warehousing, transportation, insurance and safe storage.

Ryves Youth Center at Etling Hall

Revenue: \$287,997 • Expenses: \$451,030

Sports and physical activity	10,707
Scouting	271
Preschool	2,716
Computer Lab/Amateur Radio	5,068
Culture: Movies, Music, Art, Dance. . .	8,901
Caring Kids	1,063
Kids Cafe®(meals served)	22,683
Tutoring.	3,232

1,562 youth served
An average of 35 activities per child

Provides a wide variety of programming to children and young people that primarily come from low-income families in the Ryves neighborhood. These activities take place in a loving and secure environment that are designed to promote education and hope for their future. The youth center addresses the emotional and physical poverty that most of the children deal with at home. The facility operates Monday through Friday from 1 to 9 p.m. and serves dinner every night.

Ryves Youth Center’s preschool and Kids Cafe, a program of Feeding America, were able to expand

because of grants from Sodexo’s *Feeding the Future* through Indiana State University and American Idol’s *Idol Gives Back* through Feeding America. These grants provided more nutritious food that children enjoy eating.

The Flood of 2008

On June 6 and 7, 2008, flooding in the Wabash Valley changed lives forever and destroyed homes and businesses. Catholic Charities Terre Haute quickly adapted its current programs to serve those affected by this great flood.

In the months following this disaster, the Terre Haute Catholic Charities Food Bank distributed more than half a million pounds of food, clothing, emergency supplies, cleaning materials, first aid kits, hygiene kits, blankets, furniture and emergency funds to families affected. In addition, flood victims lived at the Bethany House following the disaster.

Disaster relief efforts were made possible by the combined efforts of the local United Way of the Wabash Valley, the Archdiocese of Indianapolis, the Wabash Valley Community Foundation, the Eli Lilly Endowment, the McCormick Foundation, Indiana State University, the American Red Cross, the Salvation Army and the 100 member agencies of the Terre Haute Catholic Charities Food Bank, along with the Bethany House and the Ryves Youth Center.

CREATING HOPE.

On any given afternoon more than one hundred children are playing basketball, receiving tutoring or eating dinner at Ryves Youth Center.

Meghan is 11 and attends elementary school in the Ryves neighborhood. Over the last year her attendance at Ryves has been the only constant in her life and a source of refuge. At a time when most children should be focused on learning, playing or making new friends some of our kids are facing problems that are difficult even for adults to solve.

“When I get out of school each day this is where I want to be, it’s my family and they look out for me. I used to wonder if we would have dinner sometimes or when we would move again, sometimes I still wonder. When I come here I don’t think about it as much,” Meghan told us recently.



Volunteers sorting through clothes for the Christmas Store.



A National Guard soldier distributing toiletries outside the Terre Haute Catholic Charities Food Bank and Bethany House.



Thousands of pounds of food stored at the food bank.

VOLUNTEERS AND SPECIAL EVENTS

In order to provide the level of service that we do, the agency relied on 1,262 volunteers last year. At the 34th annual benefit dinner on September 16, 2008, the agency acknowledged three special people in a new tradition of recognizing those who go above and beyond normal expectations. The dinner raised more than \$25,000 for the agency. Each of these individuals has been involved with the agency for more than 20 years.

Mary and Bob Chloupek
Betty Gunn



Volunteers welcome guests attending the 2008 benefit dinner.

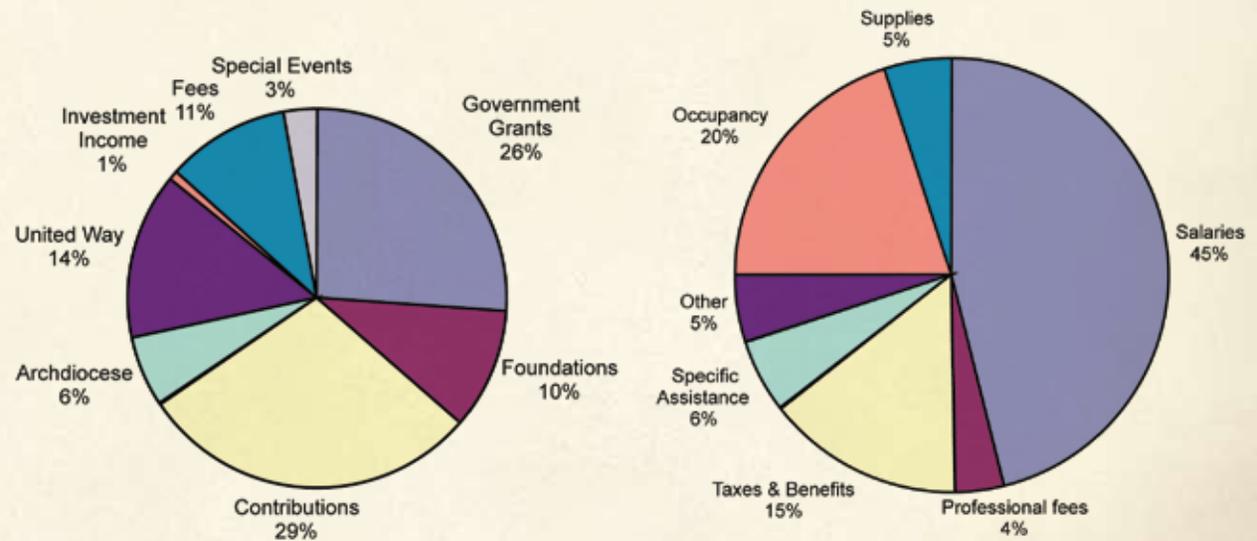
OPERATING FUNDS DURING FISCAL YEAR 2009

Revenues

Government Grants	\$239,983	26.19%
Foundations	93,100	10.16%
Contributions	267,404	29.18%
Archdiocese	55,740	6.08%
United Way	129,335	14.11%
Investment Income	7,603	0.83%
Fees	97,044	10.59%
Special Events	26,271	2.87%
Total Revenue	\$916,480	100.00%

Expenses

Salaries	\$433,286	46.20%
Professional fees	34,179	3.64%
Taxes & Benefits	136,673	14.57%
Specific Assistance	52,125	5.56%
Other	47,234	5.04%
Occupancy	187,559	20.00%
Supplies	46,698	4.98%
Total Expense	\$937,754	
Net Loss	(\$21,274)	



Catholic Charities serves any person in need of our services, regardless of their religious, social or economic backgrounds.

A copy of the 2009 Audited Financial Statement for the Chancery and Certain Entities for the Archdiocese of Indianapolis is available at www.archindy.org/finance/archdiocese.html.

SECRETARIAT FOR CATHOLIC CHARITIES AND FAMILY MINISTRIES

CatholicCharitiesIndy.org

“As more of our neighbors are losing their jobs and homes, your Catholic Charities programs are seeing an unprecedented increase in the number of people seeking basic needs assistance. We can choose to look upon this increase as distressing and discouraging – as yet another sign to lose hope. Or we can choose to see God’s promise being fulfilled through those of you who contribute to Catholic Charities and our staff and volunteers: the promise that God, in the form of His people, is there to provide help and create hope even in the darkest of days.” David Siler, Faith, Hope and Charity, Criterion, 2009

The Secretariat for Catholic Charities encompasses five agencies:

- Catholic Charities Indianapolis
- Catholic Charities Bloomington
- Catholic Charities Terre Haute
- Catholic Charities Tell City
- St. Elizabeth – Catholic Charities

Each agency serves any person in need in their respective deanery. In addition we are licensed to complete adoptions throughout the states of Indiana and Kentucky.

Collectively last year all five agencies served more than 166,000 persons with the combined revenues of \$9.45 million and expenses of \$8.2 million. We served nearly 20% more people this year, mostly due to the skyrocketing needs of those seeking food, transportation assistance and help paying for basic living expenses. (These financial figures are unaudited and a full audited statement is available at www.archindy.org/finance/archdiocese.html.) For a detailed look at each agency’s services and operating funds, visit CatholicCharitiesIndy.org.

Secretariat for Catholic Charities Staff

David Siler, Executive Director for the Secretariat for Catholic Charities and Family Ministries

David J. Bethuram, Associate Executive Director

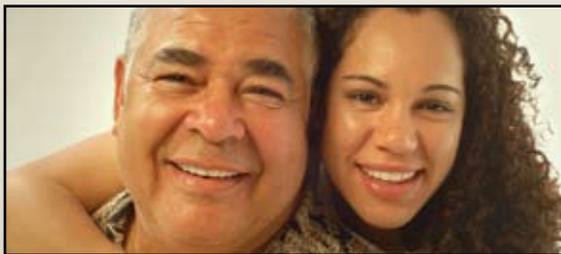
Stefanie Anderson, Communications and Marketing Coordinator

William Spangler, President of the Secretariat Advisory Council

Our priorities for Fiscal Year 2008 – 2009:

- SHINE: The social ministry renewal for the Archdiocese of Indianapolis.
- Promoting learning and collaboration opportunities in the area of social ministry, particularly through JustFaith Ministries.
- Prisoner Re-Entry Programs in Indiana through Governor Daniels’ Task Force
- Incorporating Catholic Charities in the Archdiocese of Indianapolis and establishing the inaugural Board of Directors to advise Most Reverend Archbishop Daniel M. Buechlein and the executive director for the Secretariat for Catholic Charities.
- Creating structure, bylaws and membership for the newly-formed Board of Directors.

PROVIDING HELP. CREATING HOPE.



“The Church’s deepest nature is expressed in her three-fold responsibility: of proclaiming the word of God, celebrating the sacraments, and exercising the ministry of charity. These duties presuppose each other and are inseparable.”

Pope Benedict XVI, Deus Caritas Est

We want to create hope for the person ... we must give hope, always hope."
Mother Teresa

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