

Catholic Charities Indianapolis

Operating Funds Only
Fiscal Year Ended 6/30/17

Revenues

United Way	671,807	8.48%
Investment Income	94,151	1.19%
Government Grants	3,466,803	43.76%
Foundations	163,426	2.06%
Contributions	725,832	9.16%
Non Cash Contributions	559,302	7.06%
United Catholic Appeal	244,937	3.09%
* Archdiocese	310,466	3.92%
Other	42,303	0.53%
Fees	1,537,011	19.40%
Special Events	106,771	1.35%
Total Revenue	7,922,807	100.00%

Archdiocese

Cash subsidy	88,833
Accounting subsidy	127,953
Rent subsidy	93,680
	310,466

Expenses

Salaries	3,600,306	45.14%
Taxes & Benefits	1,055,635	13.24%
Professional fees	428,274	5.37%
Other	125,162	1.57%
Specific Assistance	1,603,238	20.10%
Repairs & Maintenance	46,712	0.59%
Occupancy	487,335	6.11%
Supplies	428,038	5.37%
Transportation	155,341	1.95%
Property Insurance	45,194	0.57%
Total Expense	7,975,237	100%

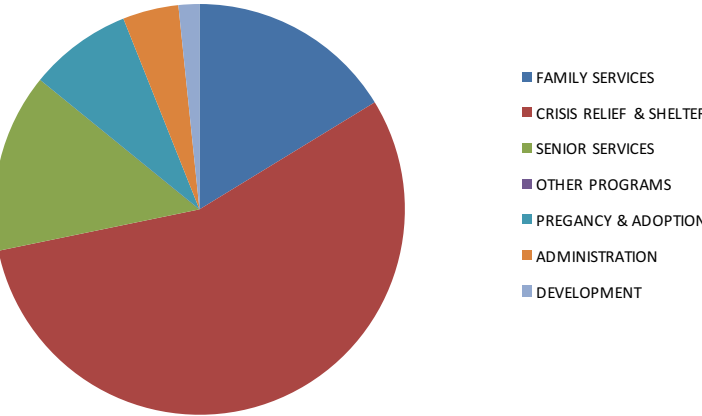
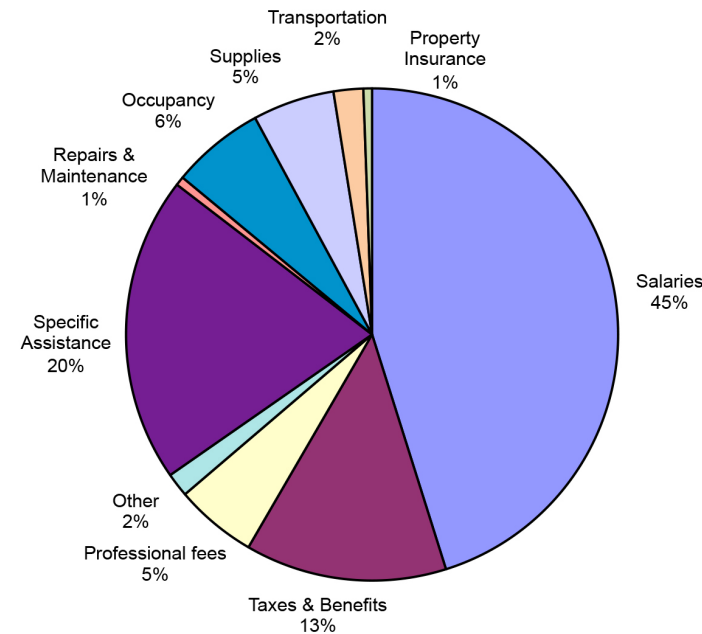
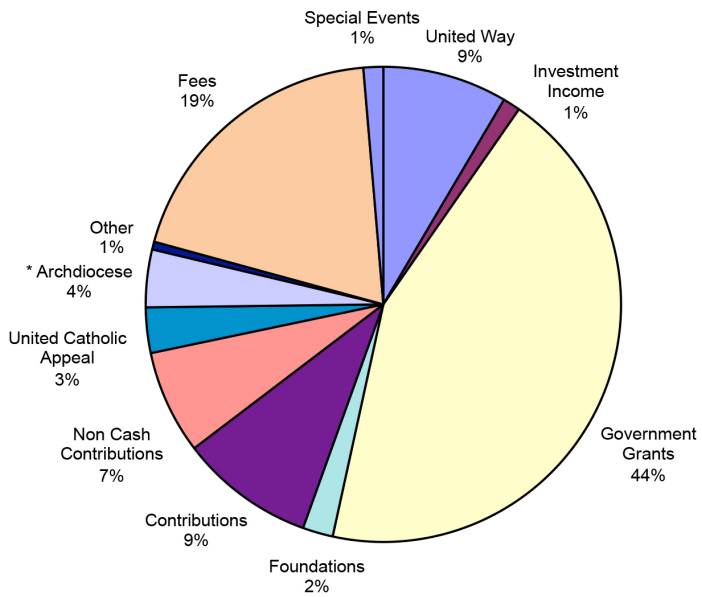
Net Profit (52,429)

Functional Expenses

Family Services	1,297,797.81	16.3%
Crisis Relief & Shelter	4,425,802.04	55.5%
Senior Services	1,124,192.01	14.1%
Other Programs	0.00	0.0%
Pregnancy & Adoption	645,577.74	8.1%
Administration	350,857.05	4.4%
Development	131,009.91	1.6%
	7,975,236.56	100.0%
Total Program	7,493,369.60	94.0%

Based on our Statement of Functional Expense, nearly 94% of funds raised goes directly to program delivery and client services.

Sign up for our eNews or donate at HelpCreateHope.org



Catholic Charities

Providing Help. Creating Hope. Serving All.

1400 N. Meridian St. Indianapolis, IN 46202
HelpCreateHope.org



Working to Reduce Poverty in America.



ARCHDIOCESE OF INDIANAPOLIS
The Church in Central and Southern Indiana

Giving a Legacy

Do you want to continue your legacy of giving to Catholic Charities for years to come? Including Catholic Charities in your planned giving can continue your ability to provide help, create hope and serve all in need in your community. Planned giving can be as simple as including a bequest provision in your will or naming Catholic Charities as a beneficiary of your retirement plan or life insurance policy. Planned giving is simple and offers many benefits:

- Choose when payments begin
- Design a personalized plan to benefit one or many beneficiaries
- Qualify for income tax deductions and favorable taxation of payments received

Planned giving ensures that your passion for giving is handled the way you want it to be – even after you’re gone.

To learn more about how you can plan a legacy of giving, contact Valerie Bendel, Development Director 317-592-4072, or Joanna Feltz, Director of the Catholic Community Foundation at 317-236-1829.

Together, we can provide help, create hope and serve all for years to come!

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Catholic Charities

2016-2017 Annual Report: Fiscal Year July 1, 2016 – June 30, 2017

Director’s Letter



Dear Friends of Catholic Charities,

I hope you take a few moments and page through this annual report and find real-life friends and neighbors who would like to thank you personally. You’ll discover the beautiful faces of good people who are genuinely grateful that you were there for them. So grateful, in fact, that they agreed to share their stories. Like me, they want you to know just how important you are to Catholic Charities.

We were there for literally thousands of people in our city this past year because you were there!

Ours isn’t vague work done in faraway lands seen only on television commercials. Instead, we provide shelter and warmth for the homeless, encouragement for those with disabilities, safe and learning environments for youth, and food, clothing and services for people right here within our own Indianapolis and surrounding counties’ neighborhoods.

How wonderful a gift to know that Christ can be found, not in the extraordinary, but in the everyday faces of our sisters and brothers! He’s right here with you, among you, and in you, too!

I would like to add my personal sentiments of gratitude for your support and participation in the beautiful ministry of Catholic Charities. May God bless you abundantly for your goodness!

In the spirit of charity,

David J. Bethuram

David J. Bethuram, MA., M.Min., CFLE
Executive Director
Secretariat for Catholic Charities
Archdiocese of Indianapolis

Client Satisfaction Results

Catholic Charities performed an annual survey of our clients to understand their satisfaction with our services and care as well as to give us an opportunity to improve and better serve those in our community. The following represents the outcomes of this survey:

- 98% responded they were either very satisfied or satisfied with the overall care and concern they received by the staff and had been contacted in a timely manner.
- 98% responded they felt safe in the Catholic Charities environment.
- 95% indicated they received valuable services or information that improved their life situation.
- 98% responded they were very satisfied or satisfied with their overall experience with the services provided to them by the agency.
- 98% indicated they would recommend our services to a friend or family member.

2016-2017 Agency Council Members

Officers

Jan L. Kilies, President
Circle Office Supplies
Jacqueline Pimentel-Gannon, Vice-President
Faeger Baker Daniels
Alan Kurasz, Treasurer
Katz, Sapper & Miller

Members

Michael T. Batt, *Hall Render Killian Heath & Lyman Past President*
Keith A. Bice, *Bingham Greenebaum Doll LLP*
Charles C. Brandt, *Katz, Sapper & Miller*
Tiffanie A. Ditlevson, *Eli Lilly and Company*
Maureen O'Brien Griffin, *Hall, Render, Killian, Health & Lyman*
Helena E. Hutton, *Cummins*
Jacob A. McClellan, *Bose McKinney & Evans LLP*
Steven S. McGill, *BSA Lifestructures, Inc.*
Lisa Patchner, *Retired Academic, Public Health*
Constance M. Runkel, *American Health Network*
Jeffrey D. Scott, *Ascension Information Services*
Chris St. Paul, *Retired*
Steven B. Stapleton, *Morgan Stanley*
David Taylor, *Sheil Sexton*
William J. Witchger II, *Marian, Inc.*

Ex-officio Members

David J. Bethuram, *Executive Director, Secretariat for Catholic Charities*
Craig W. Fall, *Senior Associate Director*
William D. Bickel, *Director for Program Evaluation and Development*
Valerie Bendel, *Development Director*
Cheri Bush, *Director for Mission Advancement*

MISSION STATEMENT

The staff and volunteers of Catholic Charities in Indianapolis are called by the Gospel to uphold the dignity of all people. Guided by Catholic social teaching, we consider it a privilege to deliver compassionate and caring service to help and empower those in need.



Providing Help, Creating Hope

In the past year...

Our services provided help and created hope to nearly **75,000** people both directly or indirectly:

- **84%** live below the poverty line (\$24,250 for a family of four).
- **2,627** children participated in youth development programming.
- **3,990** meals served to fragile, low-income seniors.
- **48,474** people helped through our food services.
- **266** children and youth fed through the summer community meals program.
- **802** resided in our emergency family shelter and transitional housing.
- **2,689** received Christmas assistance.
- **18,567** received clothing assistance.
- **532** received emergency assistance in one or more of these services: transportation, birth certificates, medical prescriptions.
- **105** birthparents received pregnancy and adoption counseling.
- **6%** increase in food assistance requests from the prior year.
- **867** veterans and 6,641 people with a disability helped with basic needs: food, shelter, clothing and other material needs.
- **1,987** people received a wide range of health-related services, including mental health, prevention and maintenance programs.

Responding to Needs, Creating Hope

Individual & Family Mental Health and Support Services (People Served —4,458)

- Individual, Couple and Family Counseling — professional counseling available on a sliding fee scale, based on income
- School Social Work Program — professional counseling services provided for school children along with consultative services for teachers and parents
- St. Joan of Arc Neighborhood Youth Outreach Program — serves urban youth and their families with safe and educational after-school care activities and summer day camp; located on the near northeast side of Indianapolis

Senior Services (People Served —3,715)

- A Caring Place Adult Day Services — therapeutic, safe day care for adults, including seniors with cognitive and physical impairments
- Caregiver Support — monthly caregiver support groups, identification of community resources and small-scale home modifications for family and friends of adults 55-years-old and over
- Senior Companion Program — Companions, low-income adults 55 years of age and over, visit homebound clients (at no charge to clients)
- RSVP — A clearinghouse of volunteer opportunities for adults 55-years-old and over, these senior volunteers maintain the flexibility to decide which organizations to serve and how frequently. Catholic Charities partners with community nonprofits and public agencies offer opportunities for volunteers to meet significant community needs.

Information and Referral

(People Served — 16,736)

Catholic Charities programs provide information and referral services to help link people in need with services that are not directly provided by Catholic Charities. Our dedicated staff assists each person by helping them identify their own needs, finding the most appropriate services to meet those needs and connecting them to the most appropriate service providers.

Crisis Relief and Shelter Services

(People Served —43,902)

- The Crisis Office — food, clothing, limited transportation, rent and utilities money for those in emergency or critical need
- Holy Family Shelter — temporary shelter, meals, counseling, child care and job assistance for homeless families
- Holy Family Transitional Housing — extended services for families facing chronic homelessness
- Refugee & Immigration Services — advocacy, family reunification, job assistance and help in setting up a household for refugees resettling in the Indianapolis community; offers professional legal, educational and human services to immigrants
- The Christmas Store — Christmas gift assistance for needy families

St. Elizabeth|Coleman Pregnancy and Adoption Services (People Served — 5,784)

- Full-service birthparent services — provides counseling to work through parenting or adoption services with ongoing post-placement counseling: Birthmother Support Group and Single Mother Support Group
- Adoption Services — provides home studies, adoption preparation and post-placement services for domestic and international adoptions
- Transracial/Transcultural training — workshop to help prepare and educate adoptive couples on issues associated with adopting a child of another race or nationality
- Adoption search services — provides helpful and accurate information about the Indiana Adoption Registry to birthparents and adoptees as well as counseling and guidance when a birthparent or adoptee is interested in locating the other party

2016-2017 Performance and Quality Improvement Report

Catholic Charities values service quality by promoting strong performance, program goals and positive outcomes for those we serve. All Catholic Charities programs set performance expectations each year with regard to operations, program results and client outcomes, which are linked to the overall agency strategic plan. The priorities set by the strategic plan include stewardship, potential services (unmet community needs/expansion of services), community outreach, organizational leadership, staffing and diversity as well as effective and assessable services.

Program Outcome Studies: 2016-2017

- 100% of the Adult Day Services participants at A Caring Place facility progressed with individualized treatment plans and maintained a healthy weight.
- All Adult Day Service clients participated in Occupational Therapy activities, assisting them to remain active in society and to lessen the level of care needed.
- 100% of Adult Day Services participants had their functional assessments of daily living completed within two weeks of admission.
- 100% of the participants in the Caregiver Support program felt more safe and secure after the program completed home modifications in each of their homes.
- 80% of caregivers reported improved safety to homes due to home modifications.
- 94% of the clients/households requesting assistance through the Crisis Office live at or below the poverty level (\$24,250 for a family of four).
- The Crisis Office increased the number of households served -over 26,000 people with food, utility and rent assistance.
- 91% of the residents of Holy Family Services maintained health insurance.
- 71% of able-bodied individuals served by Holy Family Services and placed in jobs stayed employed at least 90 days.
- 74% of able-bodied individuals served by Holy Family Service reported that they maintained or increased their household income.
- 79% of families who stayed at the Holy Family Shelter improved their housing status at the conclusion of their stay.
- 100% of families who stayed at Holy Family Transitional Housing completed their case management plans.
- Individual, Couple and Family Counseling Program provided 66 students with mental health services in the school setting.
- 95% of the students served by St. Joan of Arc Neighborhood Youth Outreach progressed to the next grade level.
- 95% of the students enrolled in the St. Joan of Arc Neighborhood Youth Outreach program obtained no suspensions or expulsions.
- 68% of the students enrolled in the St. Joan of Arc Neighborhood Youth Outreach After-School Program completed individualized learning style inventories, allowing staff to better provide the necessary support for the students to succeed.
- Refugee Resettlement helped 505 refugees find employment.
- 95% of the able-bodied refugees in the Resettlement program were employed after 90 days.
- 100% of individuals served by the Legal Immigration program where screened and approved for immigration benefits.
- 1,289 people received immigration or human rights-related legal assistance.
- St. Elizabeth|Coleman Pregnancy & Adoption Services maintained the number of clients needing basic infant and mother services over the prior fiscal year.
- Senior Companion Program clients reported experiencing less social isolation and increased social ties due to regular visitation and assistance.
- School Social Work Program reported 91% of students served progressed with their treatment or therapy plan.
- 78% of adult clients served by the Individual, Couple and Family Counseling Program reported a decrease in depression symptoms.
- 695 adults secured employment as a result of training and/or job search assistance.
- 136 children affected by domestic violence participated in one-on-one or group therapies.
- 631 people received transportation to medical appointments.
- 105,575 hours of in-home services were provided to older adults.
- 4,465 households experienced documented increases in wages and/or public benefits as a result of case management services.

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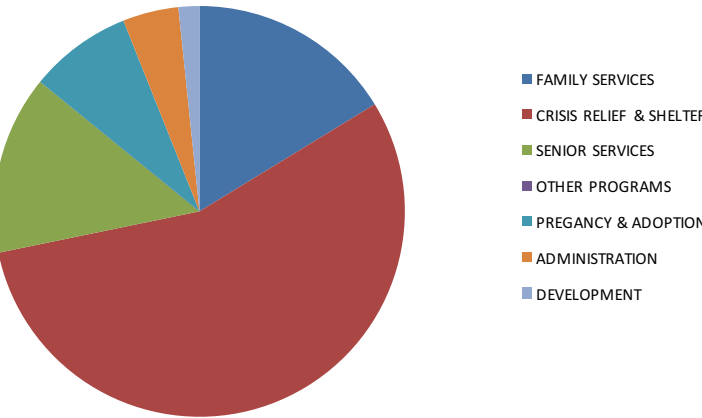
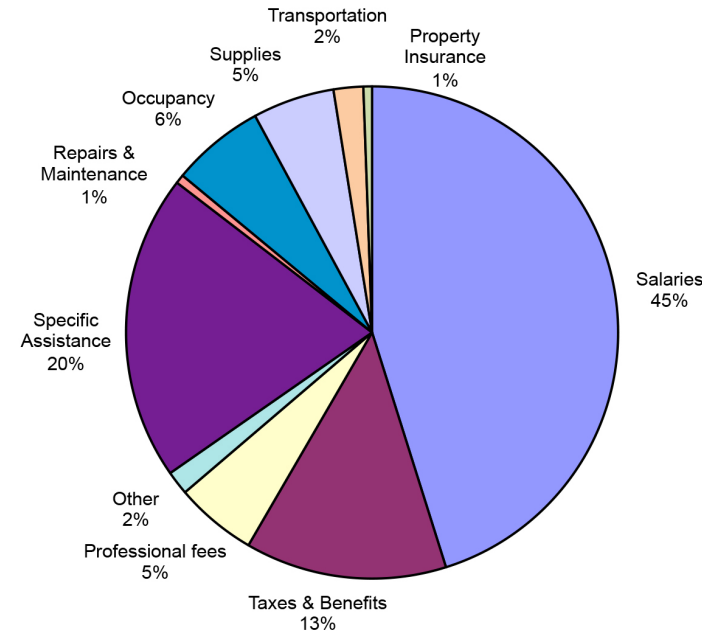
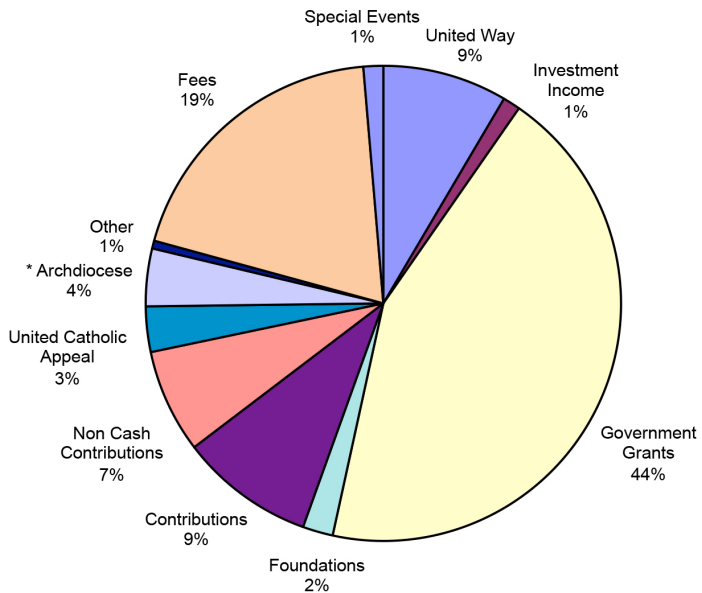
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