

**MISSION STATEMENT:** The staff and volunteers of Catholic Charities Indianapolis are called by the Gospel to uphold the dignity of all people. Guided by Catholic social teaching, we consider it a privilege to deliver compassionate and caring service to help and empower those in need.



## Dear Friends,

*Our journey.* When we think through our lives, there are good times and bad. We often remember the best times as moments along the way; a wedding, the birth of a child or a personal achievement. However, the hard times seem more like *journeys*. It's funny how the good memories are points in time, usually with a clear beginning and end, while the hard times seem like lengthy paths that will last forever. Shouldn't it be just the opposite?

The history of Catholic Charities in Indianapolis holds a collection of journeys. From people who are temporarily suffering and in need to stories about neighbors in the midst of long, drawn-out trials. For people trapped in the cycle of poverty, many of their memories are paths filled with challenges, chaos and sadness. However, the great thing about a journey is that you never know what to expect. Catholic Charities wants to be that wonderful, unexpected connection – a positive moment along a path otherwise filled with difficulty and distress. Our agency has always had one simple charge: *seek out and help people in need*. As we embrace that responsibility, we find ourselves becoming part of the journey to provide help and create hope for people who are defeated.

This annual report demonstrates the many ways Catholic Charities aids those who are temporarily lost on their journeys. In the pages ahead, you will see programs, projects, facilities and services designed to help people find their way again. Our staff and nearly 1,000 volunteers helped to serve 69,535 different “travelers” on the journey this year.

We work primarily in Marion and its surrounding counties, and our presence is well-known and respected. As you read through these pages, please consider how you might involve yourself in this journey. There are so many ways to be a part of this love-filled “roadside assistance.” Pray for, volunteer for, advocate for or support us! Your blessings will continue to help those on their journey.

Sincerely,



*David J. Bethuram*

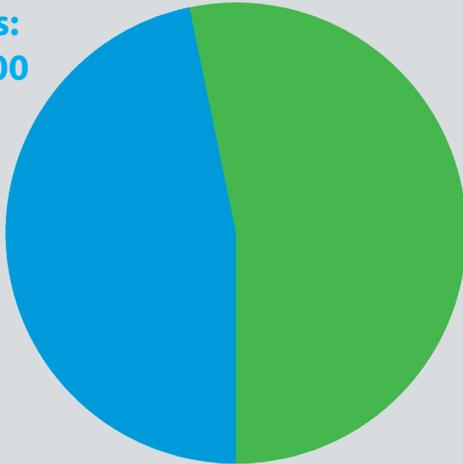
**David J. Bethuram**  
Executive Director  
Secretariat for Catholic Charities



# 2021–2022 Fiscal Year in Review

## 2021-2022 Financials

Expenses:  
\$7,247,000



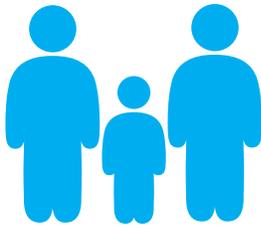
Revenue:  
\$8,389,000

Impact:  
**69,535**  
People Served  
by Catholic  
Charities



**38,673**

Served by Crisis Relief  
and Shelter Services



**6,036**

Served through Family Counseling  
and Social Work Services



**306**

Served by Refugee and  
Immigration Services



**19,658**

Received information  
and referrals to other  
support programs



**513**

Assisted through  
Senior Services



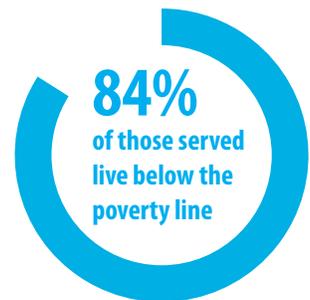
**785**

Assisted with pregnancy  
and adoption services



**3,564**

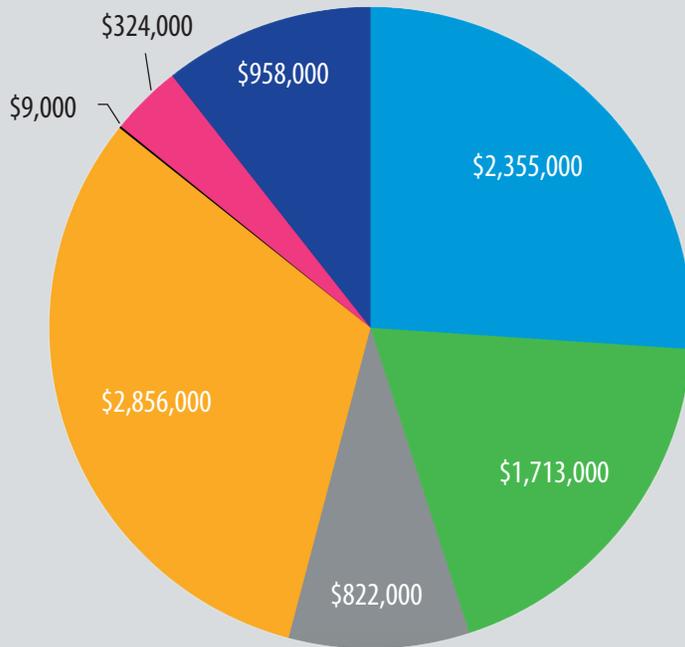
Served by the  
Christmas Store



# Financial Information

Operating Funds Only – Fiscal Year Ended 6/30/22

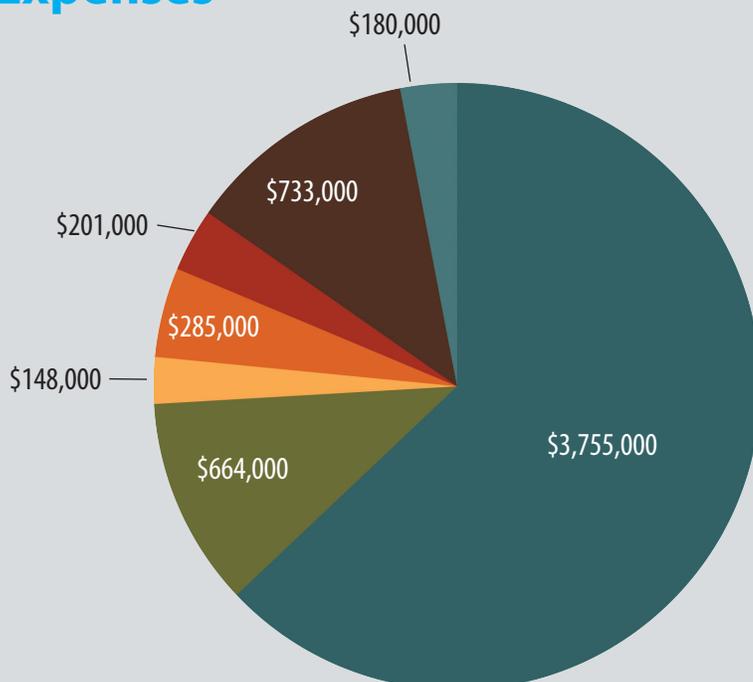
## Revenue



92 cents of every dollar is used to provide critical support, genuine care and gentle relief for those who seek our help.

- Contributions
- Program Fees
- United Way
- Grants
- Events
- Interest & Investments
- Other

## Expenses



- Employee Salaries & Benefits
- Professional & Administrative Services
- Property Insurance & Maintenance
- Depreciation & Bad Debt
- Occupancy Costs
- Direct Assistance
- Other

# Service Review

## SENIOR SERVICES

**RSVP (Retired and Senior Volunteer Program):** Worked with over 30 community partners to find volunteer opportunities for adults 55 and older looking to use their knowledge and skill to impact the community. Catholic Charities Indianapolis sponsors AmeriCorps Seniors RSVP program. AmeriCorps Seniors, a federal agency, provides major funds and administration to for the purpose of engaging persons 55+ in volunteer service to meet critical community needs and to provide a high quality experience to the volunteers.

**Caregiver Support:** Impacted the lives of 120 caregivers through support groups, home modifications and resource assistance. Funding provided in part by CICOA Aging & In-Home Solutions.

**Adult Day Services:** Provided safe, therapeutic and recreational day services to 32 adults with physical and/or cognitive impairments. A Caring Place has a registered nurse on-site to assist residents. This ministry also provides transportation to and from the program site if needed.

**Senior Companions:** Provided the gift of friendship and home visits to 250 struggling seniors during the year and over 1,500 hours of service a week. Catholic Charities Indianapolis sponsors the Senior Companion Program. AmeriCorps Seniors provides major funds and administration.

## Catholic Charities 2021-2022 Agency Council

Jacqueline Pimentel-Gannon (President)

Tiffanie Ditlevson (Vice President)

Jan Kilies (Treasurer)

Jean Boeglin

Paul Brumleve

Mariana Lopez-Owens

Matthew Mohlman

Lisa Patchner, PhD

Jeffrey Scott

David Taylor

# Service Review

## CRISIS RELIEF & SHELTER SERVICES

**Holy Family Services:** Assisted over 1,135 homeless adults and children with emergency shelter and transitional housing services. Holy Family Shelter reopened the shelter and continues to serve families in temporary housing. Follow on Facebook at “Holy Family Shelter.”

**The Crisis Office:** Helped over 37,500 people in need of food, clothing, transportation and utility assistance. Assistance is given by linking clients with community resources and providing direct assistance where gaps occur. The Crisis Office continues to see an increase in demand for services because of the COVID-19 pandemic, evictions and rising prices.

**The Christmas Store:** Collaborated with 85 community service providers in helping over 3,500 individuals in need with clothes and gifts for Christmas. The Christmas Store continued to operate as a “pick and pull up” model. Volunteers pick items based on family information, and clients drive up to receive them. More than 200 people donated their time to assist at the Christmas Store and help families in need.

**Refugee and Immigrant Services:** Aided over 300 refugees and immigrants with services and support. Citizenship classes were offered, and families were welcomed to their new home. Follow on Facebook at “Catholic Charities Indianapolis Refugee and Immigrant Services.”



# 2021-2022 Grants

AmeriCorps Seniors  
Brave Heart Foundation  
Buckingham Foundation  
Catholic Charities USA  
Central Indiana Community Foundation  
Citizens Energy Group  
Clowes Fund  
Department of Homeland Security  
Drew Family Charitable Fund  
FEMA - Emergency Food and Shelter Program  
Family Social Services Administration (FSSA)  
Franciscan Health Social Impact Partnership Program (SIPP)  
Glick Fund  
Herbert Simon Family Foundation  
Hoover Family Foundation  
Indianapolis Foundation  
Kendrick Foundation  
Lilly Endowment  
Marion County Commission on Youth (MCCOY)  
Marion County Health Department  
Medical Health Services Grant (MHS)  
Nicholas Noyes Memorial Foundation  
Nina Mason Pulliam Charitable Trust  
Old National Bank Foundation  
Realtor Foundation  
Shaw Burkhardt Brenner Foundation  
St. Vincent/Ascension Health  
State of Indiana – Neighborhood Assistance Program  
TJX Foundation  
United States Conference of Catholic Bishops/Migration and Refugee Services  
United Way of Central Indiana  
Victim of Crime Act Federal Grant

# Service Review

## FAMILY SERVICES

**Counseling:** Provided 1,527 individuals, families and couples with professional counseling services. The counseling program continues to offer telehealth services to patients. There has been a significant increase in the demand for these services. The counseling program in Martinsville continues to grow, thanks to the support of a grant from the Kendrick Foundation.

**School Social Work:** Provided professional counseling services to over 4,500 school children in 29 Indianapolis Metro Catholic schools along with consultation services for teachers and parents. The 24 social workers and 4 SEL interventionists on staff work year-round to help struggling students overcome barriers to their education.



## PREGNANCY & ADOPTION SERVICES

**St. Elizabeth|Coleman:** Provided pregnancy and adoption counseling, support groups, adoption assistance, search and reunion services and adoption education services to 785 people. St. Elizabeth|Coleman provided families in need with baby clothes, supplies and basic needs. Follow on Facebook at "St. Elizabeth | Coleman Pregnancy & Adoption Services."



# Catholic Charities

*Providing Help. Creating Hope. Serving All.*

Catholic Charities Indianapolis  
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[HelpCreateHope.org](http://HelpCreateHope.org)

 Find us on Facebook at "Catholic Charities Indianapolis"  
 Follow us on Instagram at "CatholicCharitiesIndy"