

## Material Assistance Needs

### Needed food items are:

Canned Meats  
Soup  
Spaghetti Sauce  
Peanut Butter  
Dried Food  
Powdered Milk  
Rice and Beans

### Other Needs:

Baby Food  
Disposable Diapers  
Toilet Paper  
Cleaning Supplies  
Personal Hygiene Items

Also needed are all items of clothing for men, women and children. Because of our client population, we always have a need for new socks and underwear.



## Hours of Operation

The Crisis Office of Catholic Charities Indianapolis is open Monday through Thursday from 10:00 a.m. to Noon and from 1:00 p.m. to 3:00 p.m.

Services are on a first-come first-served basis and limited by volunteer/staff availability. Clients should arrive prior to 10 AM or 1PM for a greater chance of being served. Hours of operation are also impacted by staff availability and the availability of resources.

The office is located in the Xavier Building at 1435 N. Illinois Street.

Appointments are not necessary. However, the number of clients seen on any given day is limited. Further information can be obtained by calling the Crisis Office at 236-1512 or 236-1556.

### Crisis Office

1435 N. Illinois Street  
Indianapolis, IN 46202

Phone: 236-1512  
or 236-1556

Fax: 592-4056



ACCREDITED  
COUNCIL ON ACCREDITATION  
OF SERVICES FOR FAMILIES  
AND CHILDREN, INC.



*Catholic Charities Indianapolis*

# Crisis Office

1435 N. Illinois Street  
Indianapolis, IN 46202



*Archdiocese of  
Indianapolis*

Tel: 317-236-1512  
or 317-236-1556



## **Mission Statement**

**We, Catholic Charities Indianapolis, are called by the Gospel to support the dignity of all people.**

**We are dedicated to provide:**

- **Individual & Family Support**
- **Eldercare**
- **Crisis Relief and Shelter**

**We are committed to strengthening those we serve through empowerment while serving as advocates for peace and justice.**

**For help or information, call 236-1500.**



## **Description of Program**

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The Crisis Office offers assistance to low income persons unable to provide for the basic necessities such as shelter, food and clothing.

Assistance is given by linking clients with existing community resources and by providing direct assistance where gaps occur.

Direct services include access to our own food pantry and clothing room. Also available to clients are bus tickets, and vouchers for gas, food and clothing.

Limited financial assistance is provided for rent and utilities. Financial assistance is usually limited to the last \$25.00 needed to prevent an eviction or disconnect.

This program targets low-income persons or persons with no income, 18 years or older who need short-term assistance to maintain the basic needs not being met by government programs.



## **Volunteer Needs**

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The Crisis Office is staffed by trained volunteers who interview clients to determine their needs. Volunteers are also used to coordinate the food pantry and clothing room.

Training films and material from the Information and Referral Network, Inc. are utilized to train volunteers as intake workers. Specialized orientation for the Crisis Office and Catholic Charities Indianapolis is also utilized. A minimum one year commitment of one day per week and attendance once a month at an in-service meeting is required.

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